Joint Policy and Circulation Committee Meeting Minutes

July 20, 2023

via Zoom

Attendance:

Circulation Committee: Carolyn Marrin (Chair), Laure Barrett, Joe Decesare, Lois Pasanda, and Marianne Purcaro

Policy Committee: Patti Perugino (Co-chair), Justine Tomczack (Co-chair), Nick Bastean, and Wendy Sandford

PALS Plus: Luca Manna

The PALS Plus Circulation and Policy Committees held a joint meeting to discuss the need and future of how items claimed returned are managed within the consortium.

The discussion touched on the various benefits and shortfalls of recording items as claims returned. The benefits included establishing common ground to settle disputes, providing an opportunity to look for the item, and maintaining a record for habitual offenders. The shortfalls where chiefly focused on the limitations of the software to accurately update a patron's record (the counter) if an item was returned or borrowed by another other patron and on the philosophical aspect of 'believing' the patron.

The possibility of the use of the claims returned functionality becoming a local decision was also broached.

A consensus was not reached and the committees decided that the best course of action to assess the need of the functionality was to query the membership through a survey. Nick Bastean, Luca Manna, and Patti Perugino volunteered to work on the survey.

Submitted by: Luca Manna, PALS Plus